
 Customer Services Hotline
2815 9919

Bank Service Fees Revision will be effective from 1 April 2020

Dear Valued Customer,

In order to maintain high quality banking services, various fees will be revised with effect from 1 April 2020 ("Effective Date"). Please find the enclosed table summarizing the changes for your reference.

Should you have any queries, please call our Customer Services Hotline at 2815 9919.

Thank you for banking with us. We look forward to serving you again.

OCBC WING HANG BANK LIMITED
February 2020

Your options

A Accept the revised fees

You will be deemed to have accepted to the revised fees if you continue using or retaining your relevant account after the Effective Date.

B Do not accept the revised fees

Please notify us in writing of your objection to the revised fees **before 1 April 2020** so that appropriate arrangements can be made to discontinue the service.

Type of Service	Description	Before 1 April 2020	From 1 April 2020
Auto & Equipment Loan Services (Hire Purchase & Lease Agreement)	License (Vehicle Registration Document - VRD) - General Service related to VRD except annual renewal of license - Special trip to Transport Department - Retention & replacement of license number	HK\$300 per time HK\$300 per time HK\$500 per time	HK\$500 per time HK\$500 per time HK\$1,000 per time
	Others - Option Fee - Application for 3rd Party Insurance Coverage - VRD Borrowing for Cross Border Application - New application - Pre-approved	HK\$500 per agreement HK\$1,500 per time N/A N/A	HK\$800 per agreement HK\$2,000 per time HK\$3,000 per time HK\$500 per time
Securities Services (HK Stocks and Eligible Securities for Shanghai-HK / Shenzhen-HK Stock Connect)	Securities Margin Trading - Margin Loan Interest Rate (p.a.) - General customers - OCBC Wing Hang Premier Banking customers	N/A N/A	HKD Prime Rate plus 1% HKD Prime Rate minus 0.5%
Securities Services (Foreign Stocks)	Trade-related services - Settlement Instruction Fee (applicable to Singapore market) - SEC fee (applicable to US market)	N/A 0.0013% on transaction amount (applicable to sell only and subject to latest charges determined by the US Securities and Exchange Commission)	SGD 0.35 per contract 0.00221% on transaction amount (applicable to sell only and subject to latest charges determined by the US Securities and Exchange Commission)
General Services	Safe Deposit Box - Re-issue key - Break open of box	HK\$200 per key HK\$800 per time per box	HK\$650 per key HK\$650 per time per box (excluding the charges for the box to be opened by a locksmith)
	Cashier Order - Report loss	HK\$50 per HKD cashier order* HK\$50 per RMB cashier order* USD7 per USD cashier order* * plus HK\$312 (collected on behalf of Hong Kong Interbank Clearing Limited for circular issuance)	HK\$50 per HKD cashier order* HK\$50 per RMB cashier order* USD7 per USD cashier order* * plus HK\$321 (collected on behalf of Hong Kong Interbank Clearing Limited for circular issuance)
	Outgoing Electronic Payment D/C D/D - machine readable instruction	HK\$100 (for MAS) per instruction	HK\$300 (for MAS) per instruction
	Request for customer information / account balance	HK\$100 per letter per account, and HK\$20 for each additional account	HK\$200 per letter per account, and HK\$100 for each additional account