

Protect Yourself Protect Your Card

OCBC Wing Hang Credit Card is a valuable financial tool and should be carefully protected. For your own safety and to avoid inconvenience, loss or unauthorized use, here are some suggestions for you to keep in mind:

- Remember to sign the signature panel at the back of your card once you receive it.
- Don't keep your PIN with your card together.
- Avoid using easily accessible numbers such as your ID card number, personal telephone number or date of birth as your PIN.
- Don't use the PIN of other services (e.g. email, Internet Banking, member login etc.) as your credit card PIN.
- Change your PIN regularly at JETCO ATMs for security.
- Get a copy of your sales slip and keep it for your records after every transaction.
- Keep your card hidden from plain sight and never leave your card in an unattended handbag or wallet.
- Before signing the sales slip, please be sure your name is correctly imprinted, the amount charged is correct with appropriate currency sign.
- Always make sure your card is returned to you and the card is yours after every transaction.
- To protect from fraudulent usage, never give your card number or PIN to anyone else, including bank staff and Officials.
- Avoid using your PIN for accessing other services (e.g. connection to Internet or accessing other Websites).
- Don't allow others to use your card and PIN.
- Inform the Bank immediately if there is any change on personal particulars (including correspondence address, contact phone number).
- For lost / stolen card, please call our Card Centre immediately on:
Tel: Hong Kong (852) 3199 9000 or Macau (853) 2838 8144